



# 5/20 Limited Warranty

Vinyl Works Inground Residential Swimming Pool Liners

The Vinyl Works Inc.  
Corporate Services/Warranty Dept.  
33 Wade Rd., Latham, NY 12110

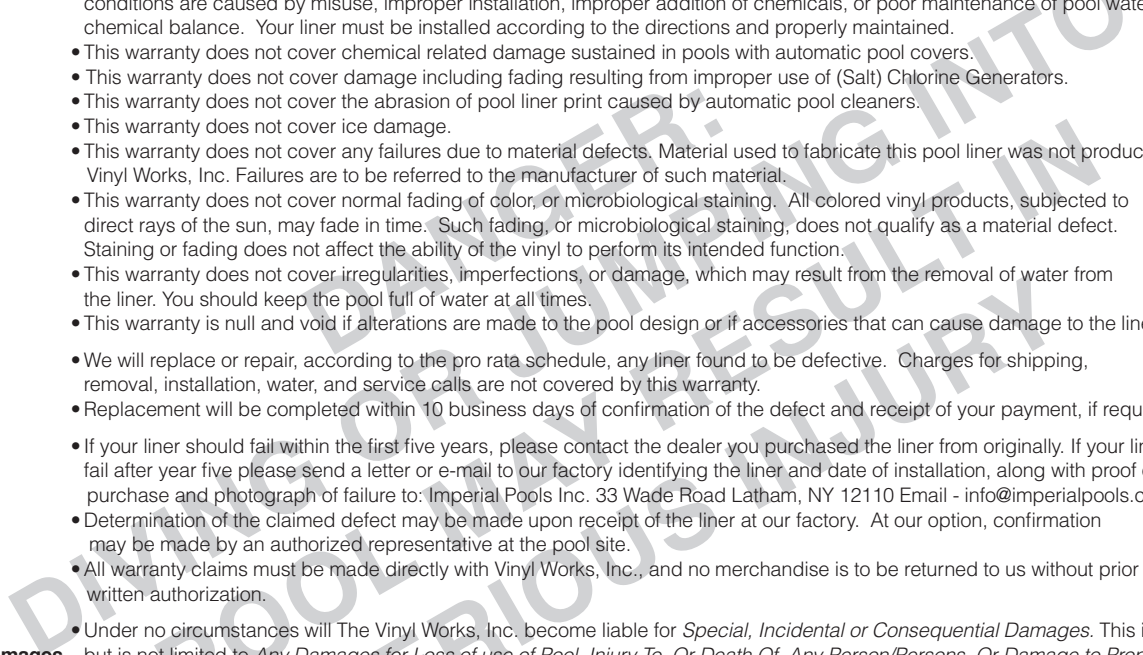


**ELITE LEVEL**

- Date Warranty Begins**
- The warranty begins on the date of installation.
  - This product is warranted by Vinyl Works, Inc. to the original purchaser only against failure resulting from workmanship in welding seams and edges for Twenty (20) years, with the replacement cost to be prorated after the fifth (5th) year.
- What is Covered**
- This warranty applies only to liners purchased for private residential use.
  - The pro rata replacement schedule are the following percentages of the fabricator's current suggested list price. The percentages are based on the length of time you have owned your liner measured from the date of installation:
 

|                              |                        |                     |
|------------------------------|------------------------|---------------------|
| Within 5 years.....No Charge | After 6 years..... 60% | 8-20 years .....80% |
| After 5 years.....50%        | After 7 years..... 70% |                     |
- What is Not Covered**
- This warranty does not cover damage caused by shipping, mishandling, faulty installation, improper acts of others, or acts of God.
  - This warranty specifically excludes holes, cuts, tears along seams, bleaching, and wrinkles, which develop over time. These conditions are caused by misuse, improper installation, improper addition of chemicals, or poor maintenance of pool water chemical balance. Your liner must be installed according to the directions and properly maintained.
  - This warranty does not cover chemical related damage sustained in pools with automatic pool covers.
  - This warranty does not cover damage including fading resulting from improper use of (Salt) Chlorine Generators.
  - This warranty does not cover the abrasion of pool liner print caused by automatic pool cleaners.
  - This warranty does not cover ice damage.
  - This warranty does not cover any failures due to material defects. Material used to fabricate this pool liner was not produced by Vinyl Works, Inc. Failures are to be referred to the manufacturer of such material.
  - This warranty does not cover normal fading of color, or microbiological staining. All colored vinyl products, subjected to direct rays of the sun, may fade in time. Such fading, or microbiological staining, does not qualify as a material defect. Staining or fading does not affect the ability of the vinyl to perform its intended function.
  - This warranty does not cover irregularities, imperfections, or damage, which may result from the removal of water from the liner. You should keep the pool full of water at all times.
  - This warranty is null and void if alterations are made to the pool design or if accessories that can cause damage to the liner are used.
- What We Will Do For You**
- We will replace or repair, according to the pro rata schedule, any liner found to be defective. Charges for shipping, removal, installation, water, and service calls are not covered by this warranty.
  - Replacement will be completed within 10 business days of confirmation of the defect and receipt of your payment, if required.
- How To Obtain Warranty Service**
- If your liner should fail within the first five years, please contact the dealer you purchased the liner from originally. If your liner should fail after year five please send a letter or e-mail to our factory identifying the liner and date of installation, along with proof of purchase and photograph of failure to: Imperial Pools Inc. 33 Wade Road Latham, NY 12110 Email - info@imperialpools.com
  - Determination of the claimed defect may be made upon receipt of the liner at our factory. At our option, confirmation may be made by an authorized representative at the pool site.
  - All warranty claims must be made directly with Vinyl Works, Inc., and no merchandise is to be returned to us without prior written authorization.
- Disclaimer of Consequential Damages**
- Under no circumstances will The Vinyl Works, Inc. become liable for *Special, Incidental or Consequential Damages*. This includes but is not limited to *Any Damages for Loss of use of Pool, Injury To, Or Death Of, Any Person/Persons, Or Damage to Property. Any Claims Therefore are Hereby Specifically Disclaimed and Excluded.* Some states do not allow the exclusion of special, incidental or consequential damages, so this above limitation may not apply to you.
- Limitations of Warranties**
- This warranty shall be unenforceable if you are in default under the terms of any agreement executed in connection with the purchase or installation of this liner.
  - This warranty is intended to be in lieu of any and all warranties expressed or implied. It is a complete statement of our obligation.
  - No agent or dealer or other individual is authorized to change this warranty and any such change will not be recognized by Vinyl Works, Inc.
  - This warranty gives you specific legal rights. You also have implied warranty rights, and may have other rights which vary from state to state. In the event of a problem with warranty service or performance, you may be able to go to small claims court, state court, or federal court.
  - This warranty is in compliance with the Consumer Product Warranty and Federal Trade Commission Improvement Act.

Serial Production No. \_\_\_\_\_



## THE VINYL WORKS INGROUND RESIDENTIAL SWIMMING POOL LINER WARRANTY REGISTRATION

*To The Purchaser:* Please complete this form, detach and mail with proper postage within 30 days after installation. Unless this registration is completed and returned within this period, the liner will not be subject to warranty.

**I HAVE RECEIVED AND REVIEWED THE SAFETY INFORMATION PROVIDED:**

- |                                              |                                                                             |                                       |
|----------------------------------------------|-----------------------------------------------------------------------------|---------------------------------------|
| <i>Pool Owners Manual</i>                    | <i>"The Sensible Way To Enjoy Your Inground Swimming Pool" Booklet</i>      | <i>"Layers of Protection" Booklet</i> |
| <i>"Children Aren't Waterproof" Pamphlet</i> | <i>"Pool And Spa Emergency Procedures for Infants and Children" Booklet</i> | <i>"No Diving" Labels</i>             |
| <i>"Safety" Sign</i>                         | <i>"Plan Your Dive, Steer Up" Pamphlet *</i>                                | <i>"Warning" Label *</i>              |

Owner's Name \_\_\_\_\_ Date of Installation \_\_\_\_\_  
 Address \_\_\_\_\_ Purchased From \_\_\_\_\_  
 City \_\_\_\_\_ State \_\_\_\_\_ Zip Code \_\_\_\_\_  
 Owner's Signature \_\_\_\_\_ Installed By \_\_\_\_\_

**\*\*Register your warranty online by going to [mypoollinerregistration.com](http://mypoollinerregistration.com)**

**Serial Production No.** \_\_\_\_\_

\*Only given with pools approved for use with manufactured diving equipment, per ANSI/APSP/ICC-5 2011 & ISPCS2018 Standard for Residential Inground Swimming Pools